



Intersocial.

land access • resettlement • stakeholder engagement • social assessment • livelihoods

who we are

Intersocial Consulting is a dynamic, innovative firm, focused on advising natural resource companies and financial institutions on matters of corporate social responsibility, stakeholder engagement and land access and resettlement.

The natural resources sector, particularly mining and oil and gas industries, is operating in a context of increased awareness and regulation regarding the potential social and environmental impacts of their activities, particularly in developing countries.

Intersocial Consulting has internationally experienced social professionals who can provide expertise to help projects address their social challenges, including in the specialist field of land access and resettlement. Our team has hands on experience of managing projects on the ground from inception to completion.



Our team is internationally experienced in dealing with complex social issues

our services

Land Access & Resettlement – Planning, implementing and evaluating land access and resettlement projects, including project management and advice on budgeting, scheduling, legal issues, land management strategies, community negotiations and development of Resettlement Action Plans.

Social Assessment – Socio-economic baseline studies, social impact and risk assessments, and development of work plans and budgets for feasibility studies and due diligence exercises.

Stakeholder Engagement – Design and implementation of Stakeholder Engagement Action Plans, Public Consultation & Disclosure Plans and Communications Plans.

Social Action Plans – Design, implementation and evaluation of social action plans, including Community Development Plans and Land Management Plans.

Mapping Services – Using new satellite technologies to provide up to date information on features, crops and structures, which are then used to develop land access strategies and budgets with project planners.

Database Services – The provision and maintenance of a land acquisition and resettlement database which records the social information on each impacted household. The database can also be used to record other social activities such as stakeholder engagement and grievance management.

Monitoring and Evaluation – Development and implementation of Monitoring and Evaluation Plans to ensure that social action plans are properly implemented.

Intersocial has been at the forefront of developing new best practice approaches and their application



our approach

Intersocial's approach to dealing with complex social issues involves:

- Getting a clear understanding of the past and what the current situation is on the ground
- Working closely with the client's broader project team to develop practical plans that fully take account of overall project milestones and challenges
- Capacity building of clients' core staff to undertake the ongoing management of projects
- Utilising in-country social, surveying, planning and architectural services where available
- Focusing on client-led transparent communication with impacted communities where possible, ensuring that consultation/negotiation bodies are representative so that agreements will be lasting
- Adhering to the IFC's Policy and Performance Standards on Social and Environmental Sustainability, and other applicable best practice guidelines
- Developing livelihood mitigation and other community development programmes which are affordable to the client, and which improve the situation of the impacted people in a lasting way



our experience

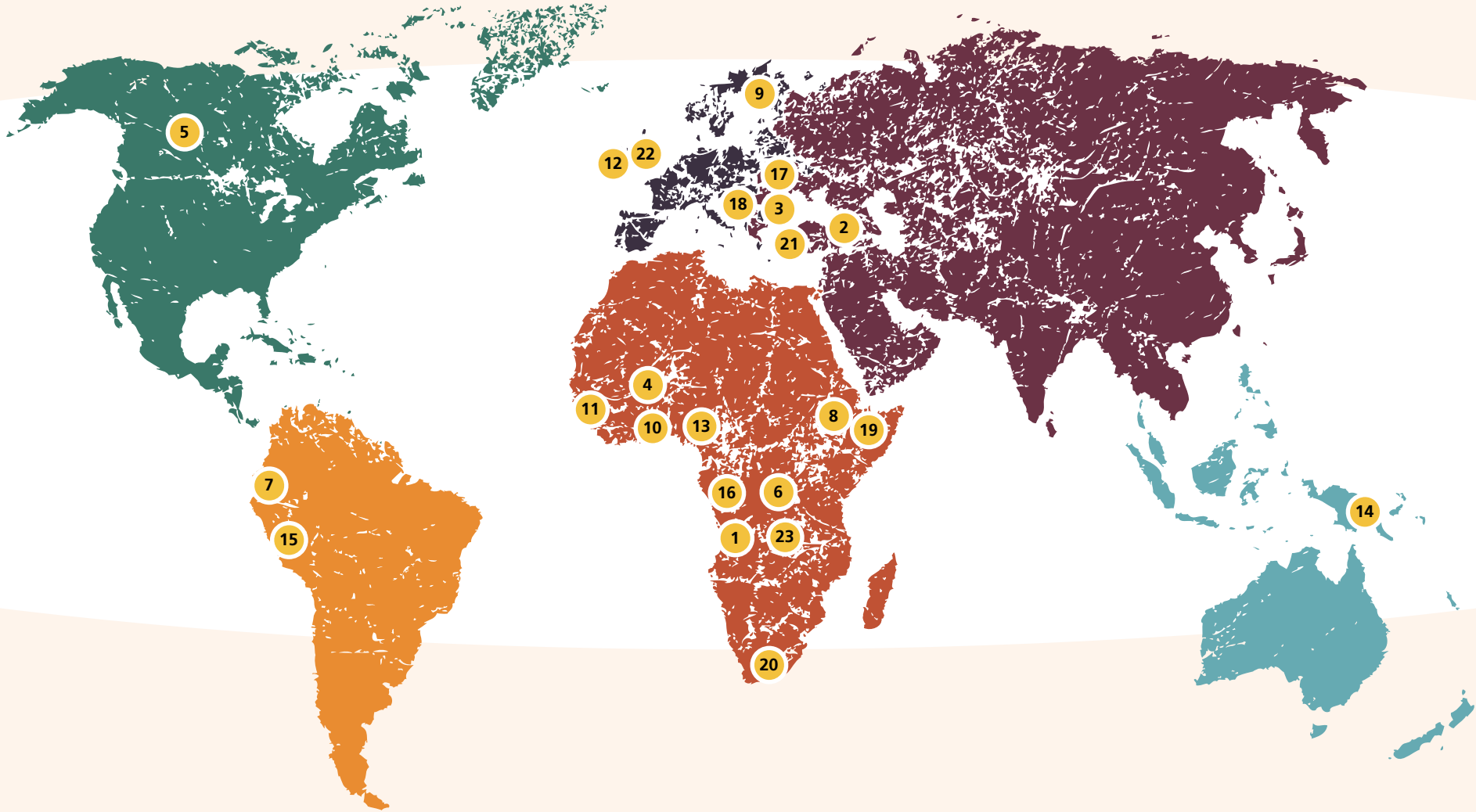
country experience

- 1 Angola
- 2 Armenia
- 3 Bulgaria
- 4 Burkina Faso
- 5 Canada
- 6 Democratic Republic of Congo
- 7 Ecuador
- 8 Ethiopia
- 9 Finland
- 10 Ghana
- 11 Guinea Conakry
- 12 Ireland
- 13 Nigeria
- 14 Papua New Guinea
- 15 Peru
- 16 Republic of Congo
- 17 Romania
- 18 Serbia
- 19 Somalia
- 20 South Africa
- 21 Turkey
- 22 United Kingdom
- 23 Zambia

client experience

Adamus Resources
Alacer Gold
AngloGold Ashanti
Barrick
British Gas
Chevron
European Bank for Reconstruction & Development
Gold Fields
IAMGOLD
International Finance Corporation
Kinross
Lumina Copper
Metorex
Newmont Mining
Orezone
Rio Tinto Alcan
Shell
United Nations
Xstrata Copper

our experience



why Intersocial?

Extensive Experience – The Directors and other personnel of Intersocial have played leading roles in managing social issues on many mining and oil and gas projects, including land access and resettlement projects. Intersocial therefore has an intimate understanding of the issues involved and how best to move projects to conclusion.

Innovative Approaches – Our team has been at the forefront of developing new best practice approaches to deal with social issues including changes to property valuation methodologies, resettlement entitlements, house designs, and livelihood restoration approaches. Intersocial brings this experience to projects and is focused on continued innovation.

Commitment to Good Practice – Intersocial is committed to adhering to International Standards. Previous projects we have worked on have been highly commended for their approach.



Stakeholder Engagement and Teamwork – We strongly believe in active stakeholder engagement throughout the project process and believe that the best, most cost effective and sustainable solutions come from an approach that fully engages all project stakeholders.

Tailor-made Practical and Cost Effective Solutions – Intersocial brings its extensive experience to bear on all its projects, but does not believe in a one-size-fits-all approach. Intersocial knows that each project has unique characteristics that must be fully understood in order to develop solutions. We help provide tailor made solutions that are practical and cost effective for the project in question.

Our team has hands on experience of managing projects on the ground from inception to completion



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